

Managing Remote and Virtual Teams

COURSE DETAILS

Delivery Type: Virtual Instructor-Led
Duration: 2 Days

COURSE CONTENT

Managing remote teams is now a common occurrence. Working virtually offers unique advantages and challenges. But how do you best leverage these benefits while overcoming impediments? This course will teach you to adjust your management style to successfully improve communication, foster connections, increase productivity, and develop highly successful remote and virtual teams. This course may earn a Credly Badge.

COURSE OBJECTIVES

After completing this course, students will know how to:

- Effectively manage team dynamics in remote and virtual teams
 - Leverage communications technologies to the benefit of your remote and virtual teams
 - Identify the specific skills required for managing remote and virtual teams
 - Evaluate the impact of culture and language on your team's performance
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COURSE OUTLINE

- 1 - Defining Remote and Virtual Teams
 - Managing Relationships, Communication, and Tasks
 - Meeting Your and Your Team's Needs
- 2 - Management Requirements for Remote and Virtual Teams
 - Moving from Reactive to Proactive
 - Understanding Team Member's Unique Situations
 - Keeping Everyone Informed
 - Innovating with Virtual Teams
 - Managing Work Outputs
 - Overseeing Separated Team Members
 - Defining and Building Relationships with Stakeholders
- 3 - Team Dynamics
 - Creating Team Identity
 - Forming Remote and Virtual Teams
 - Managing the Storming Process
 - Getting to Norming and Storming
 - Creating and Governing with Ground Rules
 - Tracking Team Performance
 - Setting Expectations and Providing Feedback

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4 - Making Technology Work for You

- Communicating with and Coordinating Your Team
- Avoiding the Technology Trap
- Developing Effective Communication Across Various Mediums
- Choosing the Right Technology Platform

5 - The Impact of Culture and Language

- Recognizing Cultural Characteristics and Differences
 - Building Cultural Knowledge
 - Managing Across Time Zones
 - Respecting Non-Working Time
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WHO SHOULD ATTEND

Executives, directors, managers, and others tasked with making important decisions for their organizations.